



## **DStv Premium Competition Frequently Asked Questions**

### **1. What is the DStv Premium Competition?**

The DStv Premium Competition is a promotion where eligible DStv customers in Ghana have a chance to win a ticket to watch a live English Premier League game, including a return ticket to the game venue and accommodation.

### **2. When does the competition run?**

The competition runs from 01 October 2025 to 15 December 2025.

### **3. Who is eligible to participate?**

To be eligible, you must:

- Reside in Ghana.
- Be 18 years of age or older.
- Be an existing DStv customer or become a new first-time DStv customer who has bought a full kit with a standalone decoder and opens a new account (excluding change of ownerships).
- Make full payment for two DStv Premium subscriptions on a registered DStv smartcard and stay connected for two months within the competition period.
- Have an active linear DStv Premium subscription at the time of the draw.

All eligible customers will be entered into a random draw on **15 December 2025**.

### **4. Who is not eligible to participate?**

The competition is not open to:

- DStv Business customers.
- DStv Stream customers.
- Customers of standalone packages (such as Great Wall, Portuguese, French, or Indian).
- Existing DStv customers receiving another offer from MultiChoice under any other campaign or competition.

- Directors, members, partners, agents, employees, or consultants of the MultiChoice Group of companies or any supplier of goods or services in connection with this competition.
- The spouse, life partner, business partner, associate, natural or adopted parent, child, or sibling of any person specified above.

## **5. How do I enter the competition?**

Eligible customers are automatically entered into the random draw by meeting the eligibility criteria during the competition period. No additional entry steps are required beyond paying for and maintaining the two DStv Premium subscriptions as specified.

## **6. What are the prizes?**

Ten winners will each be awarded one ticket to watch a live English Premier League game. The games are either Manchester United versus Manchester City (scheduled for 17 January 2025) or Arsenal versus Manchester United (scheduled for 24 January 2025). The prize includes a return ticket to the game venue and accommodation. Winners must accept the ticket awarded and cannot choose which game to attend.

## **7. How many prizes can I win?**

Each winner will only be awarded one ticket.

## **8. When and how will winners be selected?**

Winners will be selected through a random draw on 15 December 2025.

## **9. How will winners be notified?**

Winners will be notified using the contact details provided to MultiChoice Ghana.

## **10. What do I need to do if I win?**

If you win, you must provide proof of possessing a valid passport within 48 hours of being contacted. Failure to do so will result in forfeiture of the prize. You are also responsible for securing your own visa to travel to the game. MultiChoice is not responsible for any losses or delays related to passports or visas.

## **11. Can the prize be transferred or exchanged?**

No, the prize is not transferable and cannot be deferred, changed, or exchanged for cash or any other item. If MultiChoice cannot provide the prize due to circumstances beyond its control, it reserves the right to substitute it with an item of equal or greater value at its sole discretion.

**12. What happens if I win but I am unable to secure a visa?**

If a selected winner is unable to fulfil any of the eligibility requirements, the next eligible winner would be selected.

**13. How will I know the competition is legit and not a scam?**

Customers will receive a call from an identifiable MultiChoice staff member with verifiable credentials. This will be followed by an official email from MultiChoice containing all relevant details. Customers should ensure the email comes from an official MultiChoice domain and verify the caller's identity through the provided contact details.

**ENDS**