

DStv Stay Connected or Reconnect Boks Fan Tour Competitions

Competitions Terms & Conditions

1. Promoter

The promoter of this competition is MultiChoice (Pty) Ltd ("the Promoter").

2. Competition Overview

Pay to stay connected or pay to reconnect and stand a chance to win:

2.1 Competition 1

- 1 of 2 all expenses paid experience to the Northern Hemisphere Nations Championship:
 - 1 (one) winner who pays to stay connected
 - 1 (one) winner who pays to reconnect
 - Competition period:
 - Opens June 2026
 - Closes at 23:59 on 30 September 2026
- **Additional conditions applicable to Competition 1 in 2.1 above**
 - The following conditions apply exclusively to winners of Competition 1 (the all-expenses paid international rugby travel experience):
 - a) The winner must be in possession of a valid passport with a minimum validity period of eight (8) months from the date of travel. A copy of the passport must be provided to the Promoter within two (2) days of the winner being notified.
 - b) It is the sole responsibility of the winner and any travelling companion, where applicable, to provide all documentation and information required for visa applications, entry permits, or any other travel authorisations requested by the relevant embassy, consulate, government authority, or travel service provider within the required timeframes. Failure to do so may result in forfeiture of the prize.
 - c) The winner and any travelling companion must be medically fit to travel, capable of travelling independently, and must not have any condition that would reasonably prevent or materially hinder participation in the trip.

- d) The winner and any travelling companion must be eighteen (18) years of age or older at the time of travel.
- e) All travel arrangements and travel prizes are subject to travel availability and safety considerations. The Promoter reserves the right to postpone, modify, substitute, or cancel the travel experience if travel is deemed unsafe, restricted, inadvisable, or impossible due to circumstances beyond the Promoter's reasonable control, including but not limited to war, civil unrest, governmental restrictions, natural disasters, public health events, or similar circumstances.
- f) The prize may not be exchanged for cash, credit, or any other alternative benefit.
- g) The prize is personal to the winner and may not be sold, transferred, assigned, ceded, or otherwise made available to any third party.

2.2. Competition 2

- 1 of 10 VIP experiences to Rugby's Greatest Rivalry:
 - 8 (eight) winners who pay to stay connected
 - 2 (two) winners who pay to reconnect
 - Competition period:
 - Opens June 2026
 - Closes at 23:59 on 31 July 2026

2.3. Competition 3

- 1 of 60 weekly General Access tickets to live matches:
 - Opens in June 2026
 - Closes at 23:59 on 31 July 2026

The competition consists of three (3) separate promotional draws, each linked to a specific prize, date, and geographic region. Winners will be selected via random draw per event.

3. Eligibility

3.1 The competition is only open to selected and directly targeted DStv customers ("Qualifying DStv Customers").

3.2 Qualifying Customers must:

- Be subscribed to the DStv Premium package:
 - Be using either a DStv decoder or streaming package
 - Must be active from the beginning of the competition

3.3 Only customers who have received direct communication in respect of this campaign, or who have completed the required call to action via the official competition QR code, shall be deemed eligible to participate.

3.4 Employees, agents, contractors of MultiChoice and their immediate families may be excluded at the Promoter's discretion.

3.5 Each promotional draw, where customers stand to win VIP or General Access tickets to a live rugby match, is only open to qualifying DStv customers residing within the relevant province associated with the specific event, namely:

- Gauteng
- KwaZulu-Natal
- Western Cape

4. Entry Mechanism

4.1 To qualify, customers must:

- Pay their DStv subscription – to stay connected – via the official campaign process; or
- Pay their DStv subscription – to reconnect – via the official campaign process; and
- Complete payment by the applicable cut-off date for the relevant draw (as outlined in Section 5.3).

4.2 Entry into the competition is automatic upon successful payment.

5. Qualification Criteria

5.1 Customers must:

- Pay on or before the applicable payment deadline for the relevant event.
- Remain active and in good standing at the time of the relevant draw

5.2 Customers will be disqualified if:

- They disconnect or cancel their subscription on or before the applicable draw date.
- Their account is inactive or suspended at the time of the draw.

6. Winner Notification

6.1 Winners will be contacted via:

- Phone call
- SMS
- Email

8.2 If a winner cannot be reached after reasonable attempts, the Promoter reserves the right to select an alternate winner.

8.3 If a winner declines to accept the prize for any reason, the Promoter reserves the right to select an alternate winner.

7. Prize Conditions

7.1 The prize consists of:

- An all-expenses paid international trip (Competition 1)
- VIP access to live rugby matches (Competition 2)
- General Access to live rugby matches (Competition 3)

7.2 **The prize:**

- Is not transferable
- Is not exchangeable for cash

7.3 The Promoter reserves the right to substitute the prize with another of similar value if required.

7.4 Unless expressly included in the prize description, any costs and expenses not specifically stated to form part of a prize shall be for the winner's own account.

8. General Conditions

8.1 By participating, entrants agree to be bound by these Terms & Conditions.

8.2 The Promoter reserves the right to:

- Disqualify participants for fraud or misconduct
- Amend, suspend or cancel the competition if required

8.3 Participation does not alter standard DStv subscription terms.

9. Legal & Compliance

9.1 This competition complies with:

- The Consumer Protection Act (CPA)
- The Protection of Personal Information Act (POPIA)

9.2 Customer information will be used for:

- Competition administration
- Winner verification and prize fulfilment

10. Enquiries

For queries:

- Call: 011 289 2222
- Visit: <https://www.dstv.com/en-za/help/contact-us/>