

# Subscriber Onboarding Form

Ts and Cs applicable to this document and your subscription to DStv can be found at:  
<https://www.multichoice.com/multichoice-africa-subscriber-ts-cs/dstv-subscribers/>

## BUSINESS DETAILS \*

Trading as:		Company Registration No:	
		TAX/VAT No:	
Contact Person:		Company Registration Document Provided:	<input type="checkbox"/> Yes <input type="checkbox"/> No
Designation/Capacity:		Permission to Market Consent : (Non-Mandatory)	<input type="checkbox"/> Yes <input type="checkbox"/> No

### Customer Details (OFFICE USE ONLY)

Customer Number:	
Country:	

## CUSTOMER DETAILS \*

Telephone No (Work):		Email:	
Telephone No (Cell):		Email2:	
Physical Address:		Postal Address:	
Commencement Date:		Authority to Transact:	
		Designation/Capacity:	

## BUSINESS SETUP

### Type of Establishment

<input type="checkbox"/> Hotel	<input type="checkbox"/> Mining Camp / Compound	<input type="checkbox"/> Shop / Restaurant	<input type="checkbox"/> Corporate / Office
<input type="checkbox"/> Bed & Breakfast	<input type="checkbox"/> Hospital / Clinic	<input type="checkbox"/> Vessel / Oil Company	<input type="checkbox"/> Government
<input type="checkbox"/> Guest House	<input type="checkbox"/> Membership Club	<input type="checkbox"/> Pub / Bar	<input type="checkbox"/> Bank
<input type="checkbox"/> Lodge	<input type="checkbox"/> Stadium	<input type="checkbox"/> School / University	<input type="checkbox"/> Other

### Where are your TVs located?

<input type="checkbox"/> Room	<input type="checkbox"/> Foyer	<input type="checkbox"/> Office	<input type="checkbox"/> Other
<input type="checkbox"/> Suite	<input type="checkbox"/> Conference	<input type="checkbox"/> Bar	

## PACKAGE SELECTION \*

Choose Your Package	Total Number of Rooms / TVs	Choose Your Package / TVs to be billed	Total Monthly Cost
<b>Stay</b>			
<input type="checkbox"/> Stay Basic			
<input type="checkbox"/> Stay Essential			
<input type="checkbox"/> Stay Ultra			
<b>Play</b>			
<input type="checkbox"/> Play Basic			
<input type="checkbox"/> Play Essential			
<input type="checkbox"/> Play Ultra			
<b>Work</b>			
<input type="checkbox"/> Work Essential			
<input type="checkbox"/> Work Ultra			
<b>SMUD</b>			
<input type="checkbox"/> SMUD Compact / Grande			
<input type="checkbox"/> SMUD Compact+ / Bue			
<input type="checkbox"/> SMUD Premium / Mega			
<b>Add-Ons</b>			
<input type="checkbox"/> Asian Add-On			
<input type="checkbox"/> European Add-On			
<input type="checkbox"/> CNN Add-On			
<input type="checkbox"/> DMX			
<input type="checkbox"/> XtraView			
<input type="checkbox"/> HDPVR			

# Subscriber Onboarding Form

Ts and Cs applicable to this document and your subscription to DStv can be found at:  
<https://www.multichoice.com/multichoice-africa-subscriber-ts-cs/dstv-subscribers/>

## DECLARATION

I,  the undersigned, state that I am duly authorised to enter into this agreement on behalf of the subscriber and, by my signature hereto, bind them to the terms and conditions of the Subscription as available on the website link as above which I have read.

Signed at:  on the  day of   
Subscriber Signature:  Witness 1:  Witness 2:

## ONBOARDING CAPTURE DETAILS:

Captured on the  day of   
Onboarded by:  Contact Number:   
Name of Multichoice Representative:

## INSTALLATION DETAILS

### Installation Details

☐ Head-end ( RF Analogue, Fibre, SAT-IP, DVB-IP )  
☐ Decoder per TV / Decoder in-room

### Device Type

☐ Standard Decoder  
☐ SAT-IP  
☐ IPTV-CAM

## DEVICE DETAILS

### Decoder / CA Module

### Smart Card No.

## DEBIT ORDER FORM \*

### Bank Account Details

Name of Account Holder:  Multichoice Customer Number:

### Account Type

☐ Cheque / Current Account ☐ Transmission ☐ Savings

Amount to be charged monthly:

### Bank Account Details

Bank:   
Account Number:   
Branch Code:   
Bank Clearing Code:   
(Non-Mandatory)

Signed at:  on the  day of

## PLEASE ATTACH BANK CONFIRMATION

### Please note:

As the appointed SMS service provider, Multichoice Namibia (Pty) Ltd is hereby authorized to originate debits to my bank account specified above with the monthly subscription fee due and payable by me to Multichoice Namibia (Pty) Ltd in terms of the subscription agreement entered between us. Should MultiChoice Namibia (Pty) Ltd increase the subscription fee, I hereby further expressly authorize Multichoice Namibia (Pty) Ltd (the appointed SMS service provider by Multichoice Africa Holdings B.V) to automatically subtract such additional amounts from my bank account. The authority shall in no way be construed as replacing my obligation to pay Multichoice Namibia (Pty) Ltd any amount due by me in respect of such agreements. I understand that the withdrawal hereby authorized may be processed by computer through the system known as Mag-tape Service, in which event I understand that if my account is computerized I will not receive any voucher, but details of each withdrawal will be printed on my bank statement.

I,  the undersigned, state that I am duly authorised to enter into this agreement on behalf of the subscriber and, by my signature hereto, bind them to the terms and conditions of the Subscription as available on the website link as above which I have read.

Subscriber Signature:  Date: