

Terms and Conditions for deal with *DStv HD Decoder (Model 9S) + Installation + One-month subscription to DStv Compact*

1. This deal is available on the DStv HD Decoder when bought with installation at selected retailers, limited to while stocks last and subject to change without notice. The deal is marked by a sleeve on the decoder with full details.
2. Customers have until 31 March 2023 to install the decoder and activate DStv Compact.
3. The installation included in this deal can only be done by selected DStv Accredited Installers. Using any other installer will require that you pay the full installation cost. You can find your closest DStv Accredited Installer on dstv.com/InstallMe
4. The installation included in this deal covers : total of 25kms travel, 80cm satellite dish, Single/Universal LNB, up to 20m cabling, connection of the decoder to 1 TV, 3-months warranty on workmanship and 12-months warranty on all equipment. Costs for any additional work, including XtraView installations and/or travel will need to be paid directly to the installer.
5. The purchase of this deal and activation of DStv Compact does not constitute a contract nor commitment to remain active nor remain on DStv Compact when the one-month subscription ends. Should no cancellation request be received from the customer, DStv Compact will remain active at the prevailing rate at the end of the month. Customers may schedule a change in package or disconnection using self service (WhatsApp, our MyDStv App, or our website).
6. You may upgrade to DStv Premium or DStv Compact Plus when activating this deal. In this case, you will be required to pay in the difference between DStv Compact and your selected package.
7. A downgrade to a lower package is not permitted when activating this deal nor while the deal is active.

8. The activation of one-month's DStv Compact must take place at the same time as installation (once the installation is complete, the decoder will be added to your account and your one-month subscription to DStv Compact will begin.)
9. The subscription to DStv Compact cannot be transferred to another decoder.
10. The one-month of DStv Compact may not be exchanged for cash.
11. Faulty decoders may be returned as per existing Subscriber Terms and Conditions. The deal will then be applied to the replacement decoder for the duration of the deal.
12. Any change of ownership on the decoder once the deal has been activated, will result in termination of the deal.
13. This deal may not be taken in conjunction or concurrently with other special offers available from MultiChoice.
14. These terms and conditions are in addition to those governing subscription to the MultiChoice Service (available on dstv.com)
15. This deal is available in SA only.