

Rewards

* * * Individual Rewards – Rules (SA- v1.9) * * *

Package Upgrade

- An upgrade to a package higher than yours may be made available for a period.
- There is no additional charge to view the additional channels during the period.
- The Package Upgrade offer is linked to a subscription. If you have more than one subscription on the qualifying package and only one Package Upgrade has been made available to you, you will need to select the subscription to which the Upgrade must be applied. If you do not have more than one subscription on the qualifying package, the Upgrade is automatically allocated.
- The channels available in the Package Upgrade are subject to change without notice.
- The duration of the Package Upgrade is subject to change without notice.
- The Package Upgrade will be forfeited if the subscription is disconnected during the Package Upgrade period.
- If XtraView is active on the subscription to which the Package Upgrade is allocated, the channels will be opened on all linked decoders.
- The Package Upgrade may be limited to a device and/or to streaming vs broadcast and/or to live tv viewing only (ie.it will not necessarily include the addition of content to Catch Up).
- The Package Upgrade excludes benefits/services associated with that package (when paid at full price).

BoxOffice Credits

- BoxOffice credits may be offered as a DStv Reward.
- Credits will have an expiry date and are forfeited if not used before they expire.
- Credits are linked to a subscription with an Access Fee.
- Credits may be limited to selected movies.
- Credits will be forfeited if the subscription and/or Access Fee is disconnected and remains disconnected during the period that the credits are available. If the subscription and/or Access Fee is reconnected while the credits are still valid, the credits will remain available until the expiry date. The duration for which the credits are available will not be extended.
- Credits are only valid for movie rentals on a PVR and may be limited to specific PVR models.

Showmax Discount

- Requires an active Showmax subscription.
- Requires an active DStv subscription of a minimum of 3 months before Showmax discount can be applied for.
- Disconnection of DStv services will result in cancellation of the discount.
- Change in Reward Level may result in cancellation of the discount.
- Discounts on Showmax subscriptions are only available on one DStv subscription per DStv account. If there are multiple DStv subscriptions on the account, the account holder will need to nominate the subscription for the Showmax discount.
- Discounts are applied from your next payment date only and not at the time you request the discount
- Existing Showmax T&Cs apply.

65+ Reward

- A discount is available to account holders over 65 years of age.
- An active subscription of a minimum of 3 years is required before discount can be applied for.
- The discount is only available on one subscription per account. If there are multiple subscriptions on the account, the account holder will need to nominate the subscription for the discount.
- Disconnection of services will result in cancellation of the discount.
- Discounts are applied from your next payment date only and not at the time you request the discount

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Competition Entries

- Many of our competitions have a limit on the number of entries you can submit. Each month, depending on your Reward Level, you'll be given EXTRA competition entries that you can use across the competitions available to you.
- These additional competition entries are allocated on the first day of each month (based on your Reward Level at that time) and are valid until the last day of that month.
- If your Reward Level changes during the month, additional entries will only be allocated on the first of the next month.

Installer Vouchers

- Vouchers can be used towards labour costs and call out fees, replacement of your dish, cabling, LNBS and connection of decoders. They cannot be used towards cost of a decoder, removal and moving of a satellite dish to new premises or to defer costs on your DStv account.
- They can only be used for a DStv Accredited Installer.
- Vouchers have an expiry date and are forfeited if not used before they expire.
- Vouchers may be limited to selected devices.
- Only one voucher can be claimed against a visit from a DStv Accredited Installer.
- Existing installation T&Cs apply.
- Please consult with your installer to agree on work to be done and any other potential costs which would need to be paid to them directly at the time of their visit.